

AirFastTickets improves its communications needs with Cisco Business Edition 6000

The on-line travel agency also deployed Cisco Jabber to offer presence, instant messaging (IM), voice, video, voicemail, desktop sharing, and conferencing

Athens, 1 October 2013. Cisco today announced that <u>AirFastTickets</u>, a fast-growing international online travel agency, has deployed the <u>Cisco Business Edition 6000</u> to deliver complete collaboration capabilities from a single, centrally managed platform. Founded in 2009, AirFastTickets arranges travel for millions of people worldwide and holds offices in USA, UK, Germany and Greece. The project was implemented by Algosystems, a Cisco Silver Certified Partner in Greece.

AirFastTickets deployed Cisco Business Edition 6000 across their offices in Greece, United States, UK and Germany, to deliver integrated voice, voicemail, presence, instant messaging and contact center services to their employees. Now, employees can collaborate in a number of ways; from Cisco 8900 and 7900 series IP phones at their desk, or through the Cisco Jabber software client that delivers capabilities such as video, instant messaging, and presence to any user. The solution was installed on Cisco Unified Computing Server (UCS).

The firewall Cisco ASA5515 and Cisco routers were also installed to protect and connect New York headquarters with the Greek, German and UK offices. In addition, with AnyConnect licenses, workers can globally access the network with their device of choice, including laptops, tablets, and smartphones. They can then easily and more securely use the applications and access the information they need to do their jobs.

With Cisco Unified Communications solutions, employees in any branch or remote workspace can securely connect and collaborate across a wide array of communications applications. It will now be possible to stay connected and productive with voice, video, and web conferencing, messaging and mobile applications, anytime, anywhere, using any device. The solution has enabled AirfastTickets to boost employee productivity, reduce IT complexity and drive innovation within their business.

Key facts

- The key requirement was to protect corporate network and data while providing users with more secure access to data anytime, from any location, using any device.
- The firewall Cisco ASA5515 helps employees in any branch to securely connect to their corporate network.



• With the Business Edition 6000, the company can increase productivity with new collaboration capabilities available anytime, anywhere, and from any device.

Supporting quotes

• Mr. Michael Zorbadakis, IT Director, Airfasttickets:

"We were not only looking for a service that would improve telephone services for our customers, we were also looking for a solution that would enable employees in any branch, or remote workspace to securely connect and collaborate across a wide array of communications and applications". "It is for this reason that we decided to choose Cisco to improve our level of telephone service and security", Michael added.

• Nikos Mourtzinos, Product Sales Specialist, Cisco Security, Greece, Cyprus, Malta, Israel, Portugal, Cisco.

"Airfasttickets decided to improve the communication and collaboration, which will offer real, incremental operational, productivity and strategic benefits for their businesses. Unified Communications benefits the business by enabling workers and customers to securely reach the right person at the right time via the right communication mode. Airfasttickets is on the right way."

Supporting Resources:

- To learn more about Cisco Business Edition 6000 visit: http://www.cisco.com/en/US/products/ps11369/index.html
- To learn more about Cisco Security Solutions visit: www.cisco.com/go/security
- RSS Feed news from Cisco

About AirFastTickets

Welcome to our world! We are a fast growing, dynamic, global online travel agency founded in 2009 by the visionary entrepreneur Nicolaos Koklonis and three colleagues. So far we organize trips for millions of people worldwide and we have 90 staff members, trained and highly experienced in the field of travel to our offices in the USA, Germany, UK and Greece.

Our experts find the best deals, from an economical weekend to a five-star hotel. Persistence is to give you the best possible price, experience and service - whether making a reservation over the internet, or by calling us on the phone.



About Cisco

Cisco (NASDAQ: CSCO) is the worldwide leader in IT that helps companies seize the opportunities of tomorrow by proving that amazing things can happen when you connect the previously unconnected. For ongoing news, please go to http://thenetwork.cisco.com.

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